REPORT
2020
Cooperación Internacional, Golden Cross of the Civil Order of the Social Solidarity and declared a Public Utility Entity, is member of:

- Spanish Coordinator of NGO for Development (CNGODE).
- Madrid Network to fight poverty and social exclusion (EAPN–Madrid).
- NGO Federation of Development of the Autonomous Community of Madrid (FNGODACM).
- Valencian Coordinator of NGO Development (VCNGOD).
- Galician Coordinator of NGO Development.
- Aragón Volunteer Platform.
- Castilla y León Coordinator of NGO Development.
- Federation of Volunteers of the Autonomous Community of Madrid (FEVOACM).
- Founder of the ICNET (International Cooperation Network), an International Organization of Youth recognized by the European Union.
- Euro–Arab Network for Development and Integration (EANDI).
- Andalusian Volunteering Platform.
- Seville Social Volunteering Platform.
2020 is a year none of us will forget. Alongside the pain for the pandemic victims, we have felt the caring response of our society.

Firstly, the response of all workers who have taken care of us and who have covered our basic needs. Their work reminds us that the first scope of our solidarity develops in the nearest place: our work, our family, our friends...

We all understood we had a huge responsibility of holding back the epidemic and we learnt how to adapt. We came up with new ways of living day-to-day and the way of work. We look for ways of being “close” to those who needed it, respecting the distances indicated by the sanitary authorities, and like everyone else, we have learnt of how to integrate us in a more digital environment. However, above all, we must highlight the widespread generosity that our society has experimented. Suffering and adversity have humanized us more, and in many cases, we have attended an explosion of people, companies, and public institutions’ solidarity like never before.

As a result of this transformation, we have been able to make progress in our activities. We have distributed food all over Spain with the help and creativity of many enterprises and their employees. Thanks to Up Spain, Kellogg’s, EY, Boeing, Bergner, etc., companies that have reinforced their social action, and they stood up in this complex environment. It is complicated to capture in words the eagerness that so many people have communicated us.

I also appreciate the help of the volunteers that went into the street in order to be closer to those whom the pandemic has made more vulnerable and the isolation has severely punished: homeless people.

I want to thank to those who wore overalls and paintbrush to dignify the living conditions for whom that living in a decent home has been a pressing need in lockdown circumstances; or the employees who have taken part in corporative volunteering projects for accompanying and cheering up elderly people devastated by fear or loneliness, with digital initiatives as “I have a message for you”.

In these circumstances we have proven our ability to develop some skills, as the ones that the slogan “Touching without contact” promotes, linked with not losing sight of everyone’s dignity: learning to discover the good in each people, value who is different or who thinks in unusual ways, developing the ability to look closely and with appreciation to other people, excusing mistakes with the same benevolence with which we excuse our own...

Thus, “Touching without contact” means, besides sharing happiness and sadness with others (particularly with those who are in more need), improve the daily coexistence, soften categorical judgements, relativize debatable issues, without giving the appearance that the own approaches are the definitive ones, etc. Along the same lines, our campaign “Touching without contact”’s goal is not only getting closer to those who are marginalized, but also inviting them to abandon an individual or isolation dynamic, inspiring social relations in a pandemic context that often invites to adopt the opposite attitude.

We still are at times which offer us the opportunity of turning adversity into optimism, maturity and hope for the future. From Cooperación Internacional we work to provide different ways in which the youth, maybe discouraged or disoriented, can get their hopes up with new projects that help them to work with hope, leaving a mark, always with a common good’s perspective, from which success is never achieved by a single person, and we should share the joys.

Thank you to those of you who support our work so that many young people promote their social commitment and develop the enthusiasm and the skills that allow them to do so more effectively.
We are **171** SOLIDARITY GROUPS

We are **4,900** VOLUNTEERS in special campaigns

We are **725** YOUNGSTERS in stable volunteering activities

We are **132** COLLABORATING COMPANIES

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Gonzalo Villalón Forés
Sofía Gómez Zubeldia
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Pedro Ortega Campos
COOPERACIÓN INTERNACIONAL

TERRITORIAL AREAS

Andalucía and Extremadura

SEVILLA
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Álvaro Zapata Pedreño
Esperanza Jiménez García
José Luis Exposito Lobo
Ana de la Fuente Feliú
Pablo Baras Pastor

CÓRDOBA
Lucía Montijano Herrero

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Carmen Bazara Martínez
María Jesús López García

EXTREMADURA
Daniel Serrano Collantes
Francisco Javier Gata Soriano
Daniel Montero Viera

CANTABRIA
Pedro Javier Gómez Fernández

ASTURIAS
Claudia Lazara Moura Santana

CASTILLA - LA MANCHA
José María Solé Bernardino

CASTILLA Y LEÓN, CANTABRIA Y ASTURIAS
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Carlos Fernández Blanco
Alberto Peña Torres
Javier Milán Fiterra
María Verónica Caicedo Martínez
Raquel Gándara Gómez

Thanks to those who are no longer in CI:
Javier Arteaga Jordá, Iñaki Gordejuela Senosiáin, Carmen Campayo González, Sergio Holgado Margalet, Rocío Hidalgo Prieto, Pedro Bayarri Hernández, José Muñoz Barrasa, Miguel Morató Escrivá de Balaguer, Carolina Faustmann, Alonso Gil-Casares Milans del Bosch

Levante
Head of Area:
Pablo Calomarde Alamar
Pablo Romero Sebastiá
Patricia Sanjuan Fernández

Murcia
Jesús Bernadí Sánchez

Galicia
Head of Area:
Javier Arteaga Jordá
Charles Nwoko
PORTUGAL
Casper de Quay
CZECH REPUBLIC
Casper de Quay
Pablo Romero Sebastiá
Patricia Sanjuan Fernández

INTERNATIONAL YOUTH COOPERATION

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NETHERLANDS • Casper de Quay
PORTUGAL • Javier Calderón
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CROATIA • Iñigo Cortés
IRELAND • Kathy Sheehan
SLOVAKIA • Branslav Borovský
HUNGARY • Rafael de Castro
LATVIA • Florian H. Gahbauer
ESTONIA • Cristina Amorós
SWEDEN • Sara J. Mlynarczyk

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We have more than 37.600 FOLLOWERS AND FRIENDS in social media
Cooperación Internacional is a Spanish non-profit organization, State Award for Social Volunteering 2017, Golden Cross of the Civil Order of Social Solidarity and declared a Public Utility Entity, which has been working since 1993 “for a supportive youth”. The NGO is also outside of Spain through the work that develops its global brand, International Youth Cooperation.

From a Christian understanding of human being, in Cooperación Internacional we promote a supportive culture among young people, and we offer them the opportunity of committing to volunteering projects, education and awareness as tools of social transformation. We boost human development according with people’s dignity. To do so, we create channels of social participation through four lines of action:

1) **Socio-Educational responsibility**

We search for ways of implicating school, family, and society altogether, to raise awareness about their huge potential for promotion of a culture of social justice.
Cooperación Internacional develops a major part of its work in Spain. Throughout last years, we have created a global brand -International Youth Cooperation- which in 2020 reached 12 countries: Ireland, Portugal, Spain, Netherlands, Croatia, Hungary, Czech Republic, Slovakia, Estonia, Latvia, Finland and Sweden.

Besides, in collaboration with other institutions, we also carry out volunteering programs and Development Cooperation projects in the following countries in Europe, America and Africa:

Cameroon
Ivory Coast
Slovakia
Slovenia
Spain
Philippines
Gambia
Guatemala
Netherlands
Hungary
India
Ireland

Italy
Kenya
Latvia
Morocco
Peru
Portugal
DR Congo
Czech Republic
Romania
Senegal
Sweden

We create channels for young people’s social participation through voluntary work and other solidarity actions in favor of the neediest.

Volunteering

We develop the capacities and abilities of young people to become main characters in social transformation.

Social innovation

According to SDG, we understand development from an expandable Human Rights’ view and actual freedom between individuals.

Development
WHAT WE DO

SOCIOEDUCATIONAL RESPONSIBILITY

We work for a comprehensive academic training since early stages of education, for young people not to remain indifferent to their environment’s needs. In this task we include school, family, and society. In order to do so, we facilitate tools to help educational institutions transmitting a culture focused on the common good, in line with United Nations’ Sustainable Development Goals.

SUPPORTIVE SCHOOL

Supportive School is a project for involving educational community in achieving Sustainable Development Goals (SDGs). We help educational centers to develop their Socio-Educational Responsibility syllabus. This project counts on the support of the Valladolid Provincial Council, the Youth Institute of the Council of Castilla y León and the Council of Galicia.

> WHAT DO WE OFFER
- Technical advice for the design of a Socio-Educational Responsibility Syllabus (ESRS).
- Educational resources to improve the knowledge of social needs.
- Teacher training through practical tools which allow them to work with the educational resources.
- Expositions, teaching guides, audiovisual, webs and tools for social undertaking, etc.
- Helping in the implementation of the ESRS.
- Acknowledgment as a Socially Responsible Center.
- Socio-educational support projects for minors in vulnerable situations.

SOCIO-EDUCATIONAL RESPONSIBILITY OBSERVATORY

Since 2011, this investigation and analysis platform works for transmitting educational centers their responsibility in the SDGs attainment. The Observatory includes an International Academic Committee integrated by experts, teachers, and researchers of different Universities of Europe and Latin America.
EDUCATIONAL EQUIPMENT

We work and spread different didactical equipment such as videos, documents or exhibitions that are offered to all educational centers.

In 2020 we launched the exhibition Right to Health of the Homeless, that includes other rights and freedoms. We also released an exhibition about the defense of Human Dignity as an inviolable value of every human being, who must be protected and respected in each one of us.

All these exhibitions help us to organize awareness sessions, in which we speak about issues such as displaced children, disabled people, the right to education, volunteering or the SDGs.

Students from many educational centers from Madrid, Castilla y León, Canarias, Galicia and Castilla La Mancha attended these sessions, accompanied by the pertinent materials.

I GO TO SCHOOL

This is an awareness project whose objective is to invite all educational community to turn into change agents for the Sustainable Development Goals. “I go to school” is built in four contents blocks that revolve about the individual responsibility we all have on the impacts we generate, including educational institutions. That is because the educational community is the focus of this program’s development. “I go to school” has presence in Aragón, where this year more than 150 students participated, with the support from the Government of Aragón.

SOCIO-EDUCATIONAL SUPPORT IN TENERIFE

In 2020 we developed the Social Leadership Program, focused on education through sport, study, and volunteering in Santa Cruz de Tenerife. 100 children of San Andrés’ neighborhood received socio-educational and English support thanks to the cooperation and organization of the Oryles Foundation. As other entities which have collaborated, we highlight Bankia Foundation, La Caja de Canarias and Caixa-Caja Canarias Foundation.

Furthermore, we organize a summer camp in order to keep offering accompanying and education, in which the little ones worked with Chrome-book computers. We carried out a program with part of school reinforcement and part playful, with games and workshops. And we offered English classes to 45 Elementary School students.

We have a long-term commitment with social development and the reconstruction of the cultural network of San Andrés and Anaga’s district. The goals are educational work, psycho-pedagogical attention, English support, and the offering of extracurricular free activities for families.
A FUTURE FOR CHILDREN

With this project we offer tutoring, for the improvement of their academic performance, to children in vulnerability situation. Besides, we facilitate them tools to reinforce their personal and psycho-affective skills with different workshops and cultural, sport, technological, artistic, leisure and free time activities and volunteering. All of this is possible thanks to dozens of volunteers who spend their time helping children with homework and activities.

Our support programs are carried out in different cities in Comunidad Valenciana, Andalucía, Castilla y León, Aragón, Canarias, Madrid and Galicia.

Furthermore, this year we did not want the pandemic to interrupt the contact with the students. From March to September, we maintained online and phone support. We also held a summer camp in Madrid, both for Elementary and High School, to reduce the educational gap.

For this initiative we have help from public administrations and private entities such as ENCE, Fundación Inocente, EDM or Hoffmann.

FLYING TOGETHER

With this project which we have been putting into practice since 2007 in the Madrid neighborhood of La Ventilla, thanks to Boeing, Elementary school students receive, from Monday to Friday, socio-educational support outside the school hours, to promote their comprehensive.

In the project Flying Together, which has a high content of STEM formation (Science, Technology, Engineering and Mathematics), we work to reduce the educational gap which suffer minors in vulnerability situation. The program’s goal is providing them with necessary tools to improve abilities which can help them in their personal development and their future, so they can aim for being what they want without barriers or limits.
NEW TECHNOLOGIES CODE

Nowadays the use of new technologies arises many challenges for young people. Our goal is to encourage a thoughtful attitude, so they can take advantage, ethically and effectively, of the numerous possibilities they are offered. This is the object of this training program, in the territorial area of Castilla y León, that is raising awareness in hundreds of young people about a profitable use of new technologies. This year 250 boys and girls participated in our workshops and sessions.

SOCIAL LEADERSHIP PROGRAM

Head, body and heart are the pillars of the Social Leadership Program (SLP). This project offers attention to youngsters in risk of social exclusion in San Pablo neighborhood, in Zaragoza. 50 volunteers work with children through study, sport and volunteering, so they can appreciate the value of effort to have a better future.

The students came back to the classes of Santo Domingo Elementary School for tutoring, with all hygiene and security measures. Not only during the school year, but also in holidays, with the summer program “SLP Summer”. Additionally, students continued with Bingo activity with elderly people of Virgen del Pilar Social Centre through the screen.

100 children can grow up in values and build up abilities which can help them to improve their academic and personal performance with this project, that keep on going thanks to Bergner, the Council of Citizenship and Social Rights of the Government of Aragón, Ministry of Labor and Social Economy, Atlético de Madrid Foundation, La Caixa, Nemesio Díez Foundation and Patricia Ramírez (psychologist).

LEISURE AND FREE TIME

We have developed training actions for more than 60 youth associations throughout Spain. In the months leading up to summer, the training was pointed to provide procedures and action guides for the organization of leisure and free time activities in the COVID pandemic’s outlook. As part of this program, we promoted urban camps with minors in risk of social exclusion such as Villa de Vallecas, Zaragoza, San Andrés neighborhood in Tenerife or Pontevedra. The latter, organized during the summer months, to facilitate the balance of families, and aimed at academic reinforcement, sports activity and environmental awareness.

SOLIDARITY SHORT STORIES CONTEST

From Levante’s area we launched this contest to foster the social involvement of Elementary and High School through literature. The topic of the short stories was “A chance to build a better world”, trying to encourage values such as tolerance and mutual respect – in a moment where society needs more than ever this social support from all of us–, alongside with interest in reading and writing. 254 students from 11 to 16 years old from 45 schools all over Spain participated in this project, with the collaboration of the Institut Valenciá de la Joventut.
WHAT WE DO

VO L U N T E E R I N G

Throughout the year, our volunteers have participated in a wide range of projects and initiatives, specially focused on the social mark that the pandemic have printed in the most harmed sectors. Apart from the group to which each action is directed towards, young people are the main beneficiaries from our solidarity activities. The volunteering they carry out under the slogan “Living for others” leaves an indelible mark in them, which helps them keeping in mind the service perspective in everything they undertake.

COVID CAMPAIGN

COVID’s epidemic put many vulnerable families on the borderline. With their income resources cut off because of the country’s economic stop, and the children being at home, without access to the school meals, families with low resources were in need of an emergency help. Because of that, since the very firsts days of the state of alarm, we set in motion an urgent help campaign to support: 300 families in La UVA de Vallecas, 41 families in Villaverde, Moratalaz, Canillejas, Vallecas y Alcalá de Henares, Madrid; 173 families of Torreblanca district, Cerro Su Eminencia, Los Pajaritos and Sevilla Este–Parque Alcosa, Sevilla; 9 families in San Pablo neighborhood, Zaragoza; and 8 families of Delicias and Pajarillos neighborhoods in Valladolid.

Channeling aid was much easier and efficient thanks to a new system, suitable for the lockdown situation because of the state of alarm, established with help from Up Spain and the cooperation of other corporations: Interxion, EY, BNP Paribas, Intelect Search, Knorr Bremse, Vinci Foundation, Akamai and Biomerieux. Up Spain put at families’ disposal a system of shopping cards, so that they could directly acquire the food they needed in any supermarket.
In order to the distances established because of COVID do not separate us from the people who need help, we looked for ways of #TouchingWithout-Contact, of touching hearts without physical contact. In Galicia we hold social online monthly gatherings between university volunteers and users of the cerebral palsy people attention entity ASPACE. From Cooperación Internacional, Castilla y León organized two online festivals for elderly people of Sta. Teresita and La Rubia Assistance Residences. Twelve young volunteers from Asturias and Castilla y León deployed all their talent to perform songs, choreographies, rap, magic tricks or tell jokes, aiming to entertain the main victims of isolation, fear, and loneliness.

In Seville, 15 volunteers shared short times of conversation and company during the lockdown months with elderly people of Fundomar Residence and with the cerebral palsy children of ASPACE residence. In Aragón we played funny rounds of online bingo with elderly people of Virgen del Pilar Social Centre. Social Virgen del Pilar. And, in Madrid, we restarted in September, in an online way, the volunteering with admitted children in La Paz Hospital, interrupted in a face-to-face way since March. The volunteers entertain children with online games such as Kahoot, sing karaoke, tell tales... Everything to continue making them enjoy good times with friends, in which they forget they are hospitalized.

STUDYING FOR OTHERS
With this project, almost 100 boys and girls from 10 to 23 years old of Aragón, turned their study into help for buying food for 200 families which found themselves in a critical situation because of the COVID crisis in Bombay. Each volunteer mostly University students connected by videocall with a beneficiary from the Social Leadership Program to study together two days per week. With Bergner’s support, who donated 2 euros per study hour, we managed to collect 1,200 euros to help these families and added a solidarity motivation to the study of the minors, in an especially difficult time for their school performance.

ONLINE VOLUNTEERING
Cooperación Internacional coordinates from Levante’s area this food program to improve living conditions of minors in vulnerability situations, offering them a complete and balanced daily breakfast. Volunteers attend schools first thing in the morning to prepare breakfasts, serve them and organize playful workshops before they start classes. This year, before all schools were closed because of COVID, 1,700 breakfasts were distributed in Jesús–María Fuensanta, Raquel Payá and Amistad Elementary Schools.

This project counts on the support of Generalitat Valenciana and Obra Social La Caixa.
FRIDAY REVOLUTION

This project offers young people a different new plan to start weekends best way possible: investing time to those who need it. Friday Revolution has become a unique chance to discover volunteering, which hundreds of youngsters, despite the pandemic, have wanted to give it a try. Through micro solidarity actions –and with the idea that, once they know it, they compromise afterwards with a stable volunteering they identify with– this plan offers them the possibility of doing a caring activity without any kind of compromise.

Hundreds of people taken care of in community kitchens, dozens of families with no resources that have received food delivered by youngsters in their homes, renovation of housed in bad conditions or solidarity meals and short times of warm company with elderly people of homeless was the result of a new season of #FridayRevolution. These activities could get ahead thanks to 480 young volunteers of Madrid, Santiago de Compostela, Sevilla, Málaga, Córdoba and Granada.

Direct Help to Needs Program: DHN

Cooperación Internacional helps every year to cover food necessities of 1,350 families in risk of social exclusion all over Spain (data from February 2020). A major part of them is attended thanks to private investors. In 2020, this was one of the strongest projects, due to COVID crisis. In Seville, with the involvement of 28 young volunteers, we made a weekly food deliver, as well as clothes and school supplies to families in risk of exclusion, in coordination with Torreblanca, Cerro–Su Eminencia and Sevilla Este–Alcosa Municipal Social Services. Throughout the year we distributed about 125 tons of non-perishable food and fresh products to more than 250 families: more than 800 direct beneficiaries and 1,500 indirect.

In Madrid we visited 115 families this year, who were attended by 250 young volunteers, who deliver to them 15,000 kilos of food. In Canarias, we promoted food and other essential goods distribution in Añaza and San Andrés neighborhoods, in Santa Cruz de Tenerife. Thanks to the cooperation of the Food Bank, Bancoteide, we could look after the necessities of 140 of the most vulnerable families of San Andrés. In Castilla y León, thanks to La Caixa support and the commitment of 30 young volunteers, we developed a wide program to help families with necessities. Since April, we sent them once a month a batch of fresh food to 18 families of Burgos and Valladolid. In this project framework, a crowdfunding was organized by a young volunteer from Segovia.

On the other hand, ALD Automotive support, through its initiative “The best gift is to give”, made possible support actions to several projects such as diapers purchases for vulnerable families, food purchases for community kitchens, solidarity breakfasts to homeless and for Sta. Mª de la Paz shelter, in Madrid. It also cooperated in the logistics and the purchase of gifts from the Christmas campaign and made possible the creation of 3 children’s libraries to tutoring.
Cooperación Internacional conceived this campaign in order to give response to the situation of isolation and loneliness which elderly people experienced during lockdown. People isolated in their residences received an audiovisual message of encouragement, joy and hope, recorded by corporations' volunteers. Videos recorded by employees with their families, showing their hobbies, their homeland, their artistic talent or even introducing their pets. An outpouring of imagination, optimism and good humor to send the residents an injection of affection, which would break the barriers of physical distance. Besides, the residences –from Murcia, Madrid, A Coruña, Valladolid, Zaragoza, Granada, Barcelona, Valencia, Sevilla y Toledo– received tablets to facilitate their participation, so the campaign contributed to reduce digital gap. 12 residences, 9 Spanish provinces, 14 enterprises and more than 400 volunteers involved were some of the figures of this "I have a Message for You" first round. But above all we reached the main goal: that more than 360 elderly people felt they are not alone.

This is an initiative that Cooperación Internacional launched to give response to necessities or problems identified through alliances with other entities, enterprises and their employees. In this outlook, we work alongside UPS and Padre Garralda Foundation to dignify living conditions of mothers in risk of exclusion. This year one of the shelter for these women was renovated and equipped, and an online meeting was held with UPS employees, so they could know the project for themselves. Currently, Melissa, one of the women who lives at the house, feels she has a proper home, where she is glad to be and where her children can live safely.

The #Canarywave is a wave of solidarity which started this year in the headquarters of Cooperación Internacional in the islands, with the lockdown consequence of the pandemic. It consists in people who look after people, who strive for others, youngsters who take care of the closest people, united families, people who share... This year 100 young people wanting to help got on board in the "Canary wave" to dedicate their time to volunteering. The goal is that wave grows every time with more force, and, above all, more deeply, getting young people involved in the social commitment with the most vulnerable.
HOMELESS PEOPLE

If restrictions, distances and lockdowns are not easy for anyone, homeless have pushed isolation and loneliness to the limit. To alleviate this problem aggravated by the pandemic, volunteers continued making street routes, in which they offer their company and friendship to these people. The Breakfasts of Solidarity Meals, where coffee, soups or snacks are just an excuse to hang around of people who suffer the scourge of loneliness, were organized in different cities from Spain. In Gijón, Valladolid, Madrid –with the participation of 82 volunteers, some of them, with special permission, keep accompanying homeless people during lockdown–, in Vigo, Santiago and A Coruña –where 100 volunteers participated– and in Sevilla, Málaga, Córdoba and Granada, where 93 volunteers monthly delivered broth and food to more than 165 homeless.

SPORT AND VALUES

In our traditional commitment to establish sports as a form of integration for people with different abilities, this year we shared a fun day of exercise in the open air with children with intellectual disabilities of the Espurna Foundation of Gandía. It took place in Canals, with young volunteers from different youth groups of the Comunidad Valenciana. Throughout the day, different circuits and games were held around the ball, finishing with a refreshing swim in the pool. The initiative is part of the activity of inclusive sport we develop thanks to the support of the Trinidad Alfonso Foundation.

COMMUNITY KITCHENS

During January and February, 20 volunteers provided their help, supporting in delivery of meals, in Vigo community kitchen. In Madrid, volunteers from different youth groups helped in the kitchen of the community kitchens of San José, of the Parish of San Ramón Nonato, and of Canillejas, depending on the Virgen Blanca parish. And the young participants in the program of getting in touch with weekend volunteering, Friday Revolution, came to serve and cook in the community kitchen run by the Hermandad del Refugio.
**PAINTING FOR OTHERS**

The volunteers who dedicated their time to dignify living conditions of people with low resources managed to renovate **107 homes** in all over Spain in 2020. Altogether, **800 volunteers** made possible an improvement to homes that, this year more than ever, have been essential for the quality of life of individuals and families who has spent most of their times unable to leave.

The project was developed in **Canarias, Cantabria, Alicante, Castellón, Valencia, A Coruña, Santiago, Ferrol, Córdoba, Valladolid, Sevilla** and **Madrid**. “It made me conscious of the extreme situation some people go through, it helped me to put myself in their shoes” or “It has made me gain in humility and realizing that life is a constant struggle” are some of the testimonies who share young volunteers, mostly University students, to whom this experience never leaves them indifferent.

**Painting for Others** would not be possible without the economic and logistic support from the companies collaborating in the campaign. One more year we rely on **Pryconsa Foundation, Montemadrid Foundation** and **Bankia**, and with the transfer of the materials by **Wenceslao García, Painting and Decoration**.

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**ENVIRONMENTAL VOLUNTEERING**

The Asturian beach of **San Juan de Nieva** received this year several stages of cleaning in the four sessions of environmental volunteering, in which **70 volunteers** -with the support of the Principality of Asturias- collected wastes, accumulating **40 garbage bags** in one hour.

In **Galicia**, we organized environmental camps at Montecelo’s hostel (Lugo) to raise awareness among young people in respect for nature, **attended by 150 minors**. In addition to receiving training sessions, they conducted several activities such as reforestation, collecting waste, environmental knowledge, care of fauna and flora and respect for animals. On the other hands, residents of **CM Arosa, in Santiago de Compostela**, participated in a campaign to clean up the Mero river, organized by the **Concello de Cambre**. In **Pontevedra** we made a more than 6 km cleaning of the fluvial paths of Lérez and Gafos rivers, supported by **ENCE company**, with children from our socio-educational support “**School for everyone**”. This project started in the city in 2020 and offered children environmental care activities, as part of their awareness plan.

In **Madrid**, with the collaboration of **Interxion**, we carried out repopulation and maintenance work in the Cañada real Segoviana in Miraflores de la Sierra and in the Colada del Arroyo de las Viñas, in Pozuelo de Alarcón.
CORPORATIVE VOLUNTEERING

A visit to the deep sea from the Zaragoza Aquarium, an entertaining cooking workshop with the chefs of La Zarola, a pirate treasure hunt or a Zumba workshop are the leisure activities that children at risk of exclusion of Santo Domingo Primary School could share this year with Bergner volunteers.

Each of them as attended by about 12 children and 5 employees of the company, who did not want to miss the opportunity to support a social project, dedicating their time to kame children spend a different and fun afternoon in which they develop social skills, such as companionship or teamwork. In addition, elderly residents of Virgen del Pilar Social Center, in Zaragoza, enjoyed the virtual company of Eneagás to play online bingo and share a traditional chocolate snack with churros.

Furthermore, we developed solidarity activities with volunteers from Mutua Madrileña, Interxion, SAP, Eneagás and Metro de Madrid. Tributes to the elderly via Internet, visits to Santa Mª de la Paz shelter, to learn about the story of those who have suffered from the lack of a home, or environmental or sports activities with children with disabilities are some of the initiatives that 170 beneficiaries from Madrid, Zaragoza and Sevilla have been able to share with 250 companies’ volunteers.

A SMILE FOR CHRISTMAS

A Smile for Christmas did not lack in thousands of homes which received the heat and the closeness of a campaign that carries 27 years making nobody stops living these very special days like a festivity.

With the special collaboration of Ban- kinter and BNP Paribas, 54 companies joined the gathering of personalized gifts for children from vulnerable families, to whom we were able to distribute 5,747 new gifts. With the involvement of 2,000 young volunteers from all our territorial areas, 400 solidarity initiatives were carried out and we delivered food to 2,207 beneficiaries. In Madrid we also had the support of Metro, which gave us line 6 in its initiative of supporting 12 NGO: “Wishes Metro”.

Among the solidarity activities carried out all over Spain, we can highlight sending congratulatory videos to elderly people who spent Christmas isolated in residents, and the gift of a special Christmas Eve dinner at 45 vulnerable families who are provided with food throughout the year, in Madrid; the elaboration and distribution of 500 Christmas menus for 160 families -in cooperation with Masterchef contestants Daniel del Toro and Carlos Alba- in Sevilla; or the representation of a play by volunteers from the Higher School of Dramatic Art for children, the sick and the elderly who live in residences, in Valladolid.
SOLIDARITY EVENTS

The 5K race that since 2017 has organized Cooperación Internacional in Valencia, Running for Others, had to be indoor this year, but we ran more united than ever, from home, for the victims of the pandemic.

Inocente Foundation’s annual charity television gala—which celebrated its 25th anniversary—put the spotlight this year in the work of distributing tons of food from the industrial unit of Cooperación Internacional in Sevilla to 180 vulnerable families we serve during the whole year, and that, with the COVID crisis, they were going through an unsustainable situation. “Thanks to them, many families such our can eat. If not for this, it is impossible to go ahead”, said a father of one family who could not work because of a cancer treatment, and has three daughters, a son-in-law and one-year-old granddaughter living at home. The program broadcast a wide and complete report with numerous testimonies from volunteers and beneficiary families of the project.

Among the appearances in the media this year, it also highlighted the invitation to several volunteers to a solidarity edition of the leading audience space Masterchef. The program dedicated an edition on Christmas dates to present the work of different NGOs that are representing a financial support cushion for thousands of individuals and families who are suffering with high severity the COVID crisis. Volunteers attended the Masterchef Junior outdoor test as diners, in the Plaza de Oriente in Madrid, and they spoke of solidarity actions in which they participate such es the distribution of food to people and families in need.

In addition, this year we were also able to count on the help of the chefs from Masterchef Carlos Alba and Daniel del Toro to prepare 500 Christmas menus for 160 vulnerable families in the “A Smile for Christmas” campaign, in Sevilla.

On the other hand, the volunteers of our global brand threw themselves into an online charity and artistic event: the first virtual solidarity concert of International Youth Cooperation. The concert brought together young people of seven nationalities –Japan, India, Estonia, Finland, Ireland, Sweden and Spain– who demonstrated their great musical talent in different styles: we listened to traditional Finnish and Estonian musical instruments, opera, pop, a cappella music... It was broadcast on the IYC You Tube channel, and it had the support of the Vistalegre Palace of Madrid, and the earnings were set aside to families affected by COVID in the Indian slum of Govandi, one of the poorest neighborhoods in Bombay.
WHAT WE DO

Development Cooperation has been one of the strengths of the work of Cooperación Internacional from its beginnings. Our projects focused on improving the quality of life, fighting poverty and inequality of the more disadvantaged communities. To do this, we work along with local entities of the countries where we implement development initiatives, so that they are the main characters of their progress.

GUATEMALA

The situation of vulnerability and poverty in which many families already lived was severely aggravated by this year pandemic. Our project in the Guatemalan community from Quetzaltenango trained 104 volunteers in the field of health, which made possible to offer nutritional care to 77 boys and girls and 36 pregnant mothers at risk of malnutrition. With the help of the City Council of Salamanca and the work of the local counterpart, Fundap, it was possible to strengthen the nutritional and medical recovery systems, with which we have been able to look after more than 400 people.

On the other hand, and with the help of the Local Council of Huesca, we developed another project to improve health care in the Chimaltenango neighborhood. We work for raising awareness through nutrition and health courses, and 150 families received training, hand in hand with promoters, professionals in the health field.

GAMBIA AND SENEGAL

Cooperation with these two countries continued during the pandemic, in the work line began in 2016, from the Levante area. Despite not being able to travel this summer, we made one last follow-up and support visit to Senegal before the pandemic, in March 2020. The schools of Kadiamor, in Banjul (Senegal) and St. Anthony, in Kololi (Gambia), continued attending their school year, improving the education of hundreds of boys and girls from the zone. During 2020, we went on with our project aimed at opening new opportunities for the future to children in Africa. This year we maintained the scholarships in the educational center of Senegal, and we helped 27 families to pay for the annual school fees, which cost is 90 euros. The goals are now to support another educational institution: the René Coly center, in Senegal, and the construction of the Primary building in St. Anthony School, in Gambia.

HUANCAVELICA

Our help has continued during the pandemic to this disadvantaged area of Peru, whose development we have been promoting for more than 20 years. In 2020, thanks to the support of Praycosa Foundation and in coordination with Cáritas, we built a brand-new home for a family in a vulnerable situation. Even though previous years they were built by young volunteers who travel to the area during summer, as part of the international volunteering plans, this year a professionals group dealt with the job.
In the first trimester of 2020, we were able to start the activities of a new sports school, with the local Association “Children of Paradise” in Tangier. Every week, 80 boys and girls with disability could improve their physical and emotional conditions, guided by certified coaches. The activity took place over three afternoons per week, while they made the sport activities, separated by groups of age. This project succeeds thanks to support from the Atlético de Madrid Foundation and Bergner.

INDIA

Volunteers in Bombay – from the Gulmohur youth group – continued to move every weekend of the first trimester of the year to the Govandi slum, to direct the sports school and offer academic accompaniment to minors. 45 boys and girls benefited from the activity, oriented to their training and follow-up in different areas. In this project, sport is a way of transmitting values, which favors teamwork and character building. Football is Life gets ahead thanks to Bergner, Atlético de Madrid Foundation, Fuencampo and Ginés Martínez. The project has been consolidating in India since year 2015. Throughout these years, in addition to summer volunteering –interrupted this year by COVID– we have built bridges with local entities that allow their continuity throughout the year, so that it will take root in helping the social needs of the area, with a future projection.

MOROCCO

Football is life

The Forfait Mamá Social Program was originated to improve pregnant women’s attention and newborn care in Monkole Hospital, in the neighborhood of Kinshasa. Thanks to the Grants for Social Action Projects of the Mutua Madrileña Foundation, this initiative offered mothers a program which included prenatal consultations, sonographies, labor attention or caesarean section and possible neonatal problems. To achieve this, we worked to reduce the high maternal and child mortality rates through direct attention to these groups, in addition to the improvement of maternity facilities. The average cost each woman’s care with this program- assumed thanks to Mutua Madrileña Foundation and Amigos de Monkole- is about 250 euros per labor, and about 550 in the event of a caesarean section.

Help to mothers and babies

COOPERACIÓN INTERNACIONAL
Cooperación Internacional works from this field to promote the abilities and capacities of young people, aiming for their active participation in social transformation.

**WHAT WE DO**

**SOCIAL INNOVATION**

This training program for young people helps to manage their talent, measure and certify it, to improve their skills and their future employability. During 2020, 15 courses and workshops for 614 attendees were held in the Territorial Area of Galicia. These sessions focus on promoting soft skills, developing skills through volunteering, talent management, management skills and leadership, with the support of the Xunta de Galicia. It also included sessions for teachers of the A Cancela Vocational Training School (Pontevedra). We developed online and face-to-face sessions for residents of La Estila Residence Hall (Santiago de Compostela) and the University Residence Hall Guadaira (Sevilla).

In Aragón, 230 young people from five educational or training entities participated. This program counts on with Aragón’s government funding. In Levante and with the support of Generalitat Valenciana, we gave 14 sessions about acquired skills with volunteering: order, effort, teamwork, empathy... and on the use of Scale Up online platform.

In Castilla y León, we gave a course to 52 students of Eleventh Grade of Montessori School in Salamanca. Besides, 34 instructors from 5 cities were trained: Palencia, Burgos, León, Salamanca and Valladolid, all with the support from the Youth Institute of the Council of Castilla y León.

https://scaleupyouth.eu
This initiative has its main goal in promoting youth entrepreneurship oriented towards social projects. Inspiring Youth includes a digital platform -www.inspiringyouth.es- where young people can connect and find resources for undertaking and collaborating in a social community where they can develop the necessary skills for their professional future.

There are three different ways of participating in Inspiring Youth:
- Creating a project so other people could join.
- Adding yourself to the development of a project which currently exists in the platform.
- Providing advice as a professional and mentor of the initiatives.

In 2020 we organized online training sessions with entrepreneurs to inspire young people. Javier Cascón, co-founder and CEO of AMAQTEDU, spoke about his social project, with vocational training for the homeless through art. On the other hand, Gonzalo Mestre, CEO of Sheedo Studio, an entrepreneur since the age of 19, shared his experience with his ecological merchandising company that manufactures 100% sustainable corporate gifts. And Alfonso Onorato, creator of three startups, as the sustainable brand of shirts Esgoa Brand, addressed the “Fear of Failure”.

On the other hand, we organized a Conference of Social Innovation on homelessness, with experts such as Roberto Bernad, director of Housing First Habitat and Building Home programs.

To offer volunteers new tools for the Development of Skills in Volunteering, we taught a course with Javier Milán Fiteras, pedagogical director of the Scale Up talent management program.

In addition, we organized specific sessions of varied topics, such as “The theory of the Agents of Change”, with the journalist Isabel Ramis, a session with a former drug addict, who told her experience with the addiction, and another session on “Hidden Homelessness of Homeless Women”, with María Virginia Matudic, among others.
SERADE PROGRAM: It is time to touch without contact

With the Serade Program we work on the defense of equality and Human Rights since 1998. Every year, we carry out a campaign with which we want to make people think about the importance of every gesture to improve the world, intercultural coexistence and social commitment.

With the last awareness campaign, entitled “Touching without Contact”, we highlighted the relevance of being closer than ever to those who need us, despite the distances established by COVID. The video reminds us that, in order to be close to those who need us, “it is enough with touching hearts, and that is something all of us can do”.

The campaign’s dissemination was conducted with a spot in different TV channels such as Antena 3 o Televisión Española (229 times), in Metro Madrid channel (180 times), in our social media profiles and with the exhibition of 500 posters on the Metro Madrid network. Besides, on the web www.tocarsincontacto.com we gathered different ideas which were shared by numerous influencers —such as Marta Hazas, Javier Veiga, María León, Tamara Falcó or Jorge Blass— in social media with the campaign shirt.

In Asturias, we hold several sessions about the fight against discrimination, in which nearly 400 young people participated. Castilla y León organized awareness activities to 900, focusing on building an inclusive society.

The Serade program in Spain has the support of the Ministry of Social Rights and the 2030 Agenda.
Women are moving up to their right to equal opportunities. We work to improve their training, broaden the horizons of their personal and professional concerns, and favor their social participation, promoting equality between men and women who achieve a more inclusive society.

**> WOMEN WHO INSPIRE TO ENTREPRENEURSHIP**
Students and young professionals work to promote youth entrepreneurship from the Inspiring Youth project, mainly fostered by women. The young women who lead it design workshops for the ideation of projects with social impact.

**> WOMEN YOUTH TALENT**
This program is aimed at girls between the ages of 14 and 19 with an immigrant background. The goal is to strengthen character, enhance talent and teach them to be independent. From the Territorial Area of Aragón, we carry out study, volunteering and sport activities aimed at women. This year, they volunteered with elderly people at Virgen del Pilar Social Center, in Zaragoza. Furthermore, companies visit, such as Deloitte consulting firm, are scheduled to promote labor approach.

**> OPPORTUNITIES FOR WOMEN IN GUATEMALA**
Our commitment to the future of women in developing countries put the focus on Guatemala in 2020. We carried out two projects with health and social repercussion, in training for women. One aimed at training and nutritional care for children and pregnant mothers at risk of malnutrition in the Quetzaltenango community, and the other based on health care in the town of Chimaltenango.

**> FORGING BONDS**
From the Territorial Area of Castilla y León, a group of young university students from Valladolid launched a crowdfunding entitled “Forging bonds”, to buy fresh food to vulnerable families. Thus, through the DHN project (Direct Help to Needs), 18 families of Valladolid and Burgos received fresh food, essential for a healthy diet.

“Every day has its impact in the world. What we do makes the difference. The important thing is to decide what difference we want to make”.
This initiative was carried out in Aragón, with the aim of raise awareness among young people with social needs and foster their resolution skills. 190 young people participated in these sessions of creation of social innovation projects, held in two phases. Ten mentors were previously educated to work project design methods, communication skills, emotional intelligence and team management.

Subsequently, the Needdo Forum was held in Zaragoza, with different educational centers, which dedicated three weeks to the innovation projects’ design. We gave them the necessary tools and methodology to develop 22 social projects focused on eliminating poverty, inequalities and exclusion, with help from a mentor. Finally, each group presented their projects, and a jury chose the winners. From September, we carried out workshops to its monitoring and support.

Through the Needdo Forum—which hast the support of the Government of Aragón—skills such as entrepreneurship, initiative, creativity, self-confidence or leadership are encouraged. The schools’ teachers highlighted the importance of working these skills, that school sometimes do not treat deeply enough.

GOOD PEOPLE

There are people who leave their mark, special people, good people. With the project “Good People” we want to publicize the stories of brave people, with great projects, ambitions and willing to help. With the collaboration of Vida Caixa, Patricia Ramírez (psychologist and influencer) and Perico Herráiz (head of the Aragón Area), we have told the experiences of people who influenced on their environment and on society.

During 2020, we had the pleasure of receiving guests such as Patricia Abrúña (president of Jaime Alonso Foundation), Cristina Mitre (author of the blog “The beauty mail”), Laura Baena (creator of “Bad Mothers”), Edurne Pasaban (first female mountaineer to achieve the 14 eight thousand), Eduardo Schell (member of Medulla for Mateo Foundation), Harouna Garba (migration survivor in a dinghy), Michael Robinson (sportscaster, died April 28, 2020) and Andrés Marcio (young man with laminopathy).

https://www.tuproyectodevida.es/personas-bien/
Our European bet International Youth Cooperation continues growing. Since 2015, we have increased our presence with entities in 12 countries: Estonia, Croatia, Portugal, Hungary, Ireland, Spain, Netherlands, Czech Republic, Slovakia, Latvia, Finland and Sweden.

From IYC we want to reach young Europeans and inspire in them a culture of responsibility and solidarity through social action programs in favor of childhood and youth, training programs and exchanges of youth and volunteering.

In the pandemic’s outcome, each country carried actions that best suited to their circumstances. International volunteering activities had to be postponed, except for some exchanges with IYC Portugal and some activities in Finland and Seville.

Finland started 2020 with a new project, Youth Revolution: it is a platform in which young people have access to solidarity activities. In Latvia they visited hospitals and prisons. Besides, this year we organized for the first time “A Smile for Christmas” campaign; Sweden focused on elderly people, developing workshops to get acquainted with new technologies. Young people from Slovakia and Estonia also visited elderly people. Hungary joined the Hungarian Down Syndrome Foundation to rehabilitate two houses in which people with disabilities reside. A group of volunteers collaborated working in community kitchens of the Sisters of Charity in Zagreb, the capital of Croatia. In Portugal, we carried out several youth exchanges with Emergencia Social IYC within the framework of socio-educational support activities and attention to basic needs with minors and families at risk of exclusion in Lisbon.
We present the economic report with the financial statements corresponding to the year 2020. The annual accounts of International Cooperation are audited by DBF AUDIFOR, S.L.

We voluntarily submit to the analysis carried out by Lealtad Foundation for the “Guide to Transparency and Good Practices of NGOs”. One more year, this entity certifies that we comply with all the principles and we hold the seal of Accredited NGO by the Lealtad Foundation. Our organization also complies with the indicators of Transparency and Good Governance of the ONGD–Spain Coordinator. Cooperación Internacional also has the Certificate of Equivalency Determination issued by NGO Source for donations from the United States.

You can access the economic report: [https://www.ciong.org](https://www.ciong.org)
**income statement**

<table>
<thead>
<tr>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Entity’s income from its own activity</td>
<td>2,006,447</td>
</tr>
<tr>
<td></td>
<td>Associate fees</td>
</tr>
<tr>
<td></td>
<td>User contributions</td>
</tr>
<tr>
<td></td>
<td>Income from promotions, sponsors and collaborations</td>
</tr>
<tr>
<td></td>
<td>Grants, donations and bequests carried over to the surplus of the year</td>
</tr>
<tr>
<td>2. Income from economic activity</td>
<td>12,960</td>
</tr>
<tr>
<td>3. Expenses for aid and others</td>
<td>-447,720</td>
</tr>
<tr>
<td></td>
<td>Reimbursement of grants</td>
</tr>
<tr>
<td>4. Personnel expenses</td>
<td>-783,156</td>
</tr>
<tr>
<td>5. Other expenses of the activity</td>
<td>-623,319</td>
</tr>
<tr>
<td>6. Depreciation of fixed assets</td>
<td>-8,551</td>
</tr>
<tr>
<td>7. Supplies for liabilities</td>
<td>-129,075</td>
</tr>
<tr>
<td>8. Excess supplies</td>
<td>1,241</td>
</tr>
<tr>
<td>9. Other results</td>
<td>14,830</td>
</tr>
<tr>
<td>A. ACTIVITY RESULT</td>
<td>43,474</td>
</tr>
<tr>
<td>10. Financial income</td>
<td>-13</td>
</tr>
<tr>
<td>11. Financial expenses</td>
<td>-1,340</td>
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<tr>
<td>B. RESULT OF FINANCIAL OPERATIONS</td>
<td>-1,327</td>
</tr>
<tr>
<td>C. RESULT OF THE YEAR (A+B)</td>
<td>42,147</td>
</tr>
</tbody>
</table>

**balance sheet**

<table>
<thead>
<tr>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>A) NON-CURRENT ASSETS</td>
<td>137,818,77</td>
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<tr>
<td>I. Intangible assets</td>
<td>1,494,37</td>
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<tr>
<td>II. Property, plant and equipment</td>
<td>132,839,40</td>
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<tr>
<td>III. Non-current financial</td>
<td>3,485,00</td>
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<tr>
<td>B) CURRENT ASSETS</td>
<td>1712,129,12</td>
</tr>
<tr>
<td>II. Users and other debtors of own activity</td>
<td>24,183,00</td>
</tr>
<tr>
<td>III. Trade debtors and other receivable accounts</td>
<td>168,385,54</td>
</tr>
<tr>
<td>V. Short-term financial investments</td>
<td>0,00</td>
</tr>
<tr>
<td>VII. Cash and other equivalent liquid assets</td>
<td>1,665,076,62</td>
</tr>
<tr>
<td>TOTAL ASSETS (A+B)</td>
<td>1,995,443,93</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>A) EQUITY</td>
<td>1,663,233,54</td>
</tr>
<tr>
<td>A-1) Equity capital</td>
<td>368,104,92</td>
</tr>
<tr>
<td>I. Social fund</td>
<td>601,01</td>
</tr>
<tr>
<td>II. Supplies</td>
<td>325,356,71</td>
</tr>
<tr>
<td>III. Results of the year</td>
<td>42,147,20</td>
</tr>
<tr>
<td>A-2) Grants, donations and bequests received</td>
<td>1,235,128,62</td>
</tr>
<tr>
<td>B) NON-CURRENT LIABILITIES</td>
<td>267,307,59</td>
</tr>
<tr>
<td>I. Long-term provisions</td>
<td>267,307,59</td>
</tr>
<tr>
<td>II. Long-term debts</td>
<td>-</td>
</tr>
<tr>
<td>C) CURRENT LIABILITIES</td>
<td>124,902,80</td>
</tr>
<tr>
<td>I. Short-term debts</td>
<td>0,00</td>
</tr>
<tr>
<td>II. Trade creditors and other payable accounts</td>
<td>124,902,80</td>
</tr>
<tr>
<td>TOTAL EQUITY AND LIABILITIES (A+B+C)</td>
<td>1,995,443,93</td>
</tr>
</tbody>
</table>
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WHERE
WE ARE

...ON BEHALF OF
112,300 DIRECT
BENEFICIARIES
AND
336,900
INDIRECT
BENEFICIARIES
OF
OUR ACTIONS
